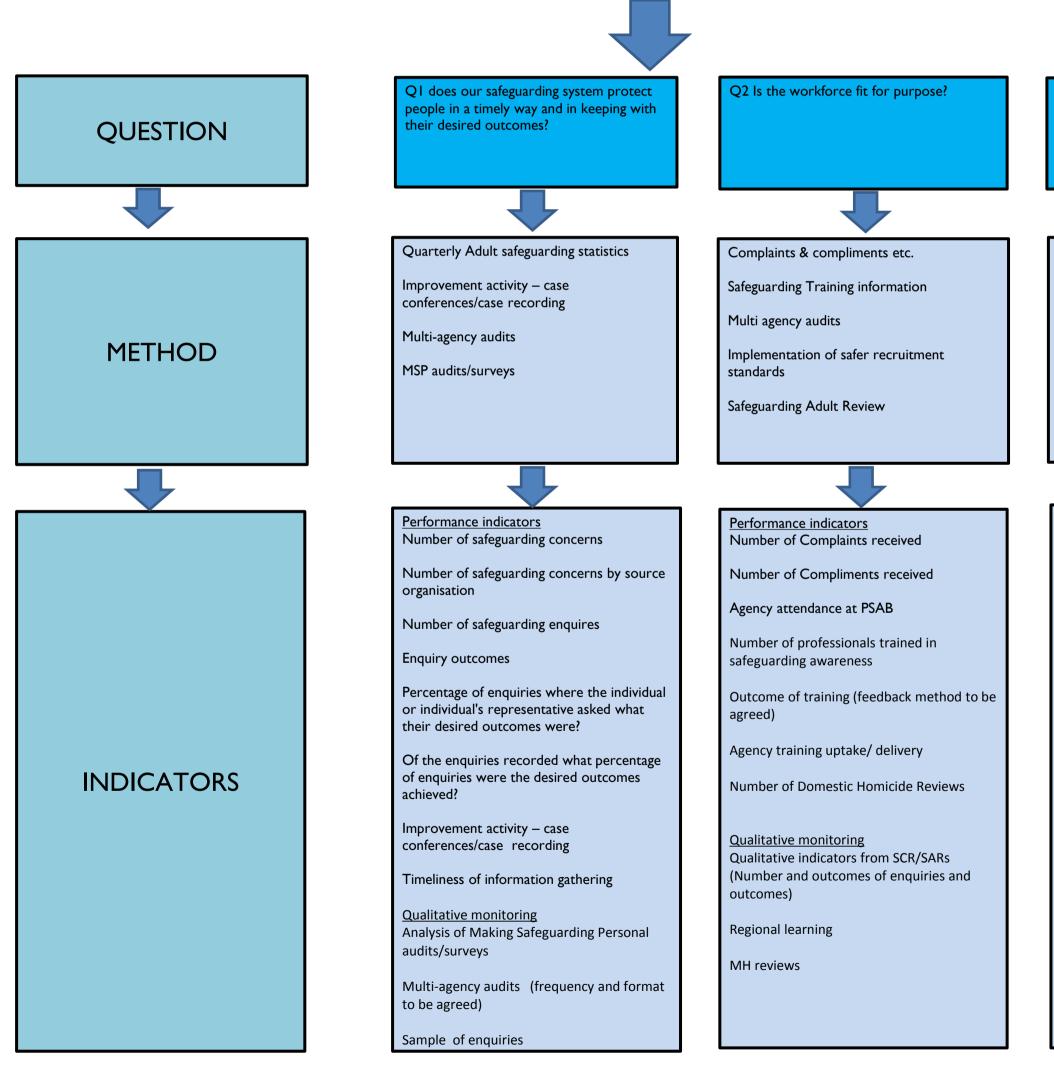
SAFEGUARDING ADULTS IS EVERYONE'S BUSINESS WITHIN A LEARNING CULTURE

PLYMOUTH ADULT SAFEGUARDING BOARD PERFORMANCE FRAMEWORK





Q3 Are we satisfied with the quality of care for any adult at risk?

QAIT reports/QRs

CQC reports and joint meeting intelligence

Multi agency meetings

Categories of concerns

Contract monitoring

Performance indicators

Number of registered care homes with a CQC rating of outstanding

Number of registered care homes with a CQC rating of good

Number of registered care homes with a CQC rating of require improvement

Number of registered care homes with a CQC rating of inadequate

ASCOF 4A The proportion of people who use services who feel safe

ASCOF 4B The proportion of people who use services who say that those services make them feel safe and secure

Numbers of SIRIS initiated by adult safeguarding

Qualitative monitoring Annual/biannual audits

Sample of enquiries

						-										
Ref	Data Set	Data frequency	Eng Ave	CIPFA Comparato	r 14/15 Outtur	n 2014/15 QI	2014/15 Q2	2014/15 Q3	2014/15 Q4.	2015/16 QI	2015/16 Q2	2015/16 Q3	2015/16 Q4	2015/16 Target	Trend	RAG
Ref 1	Number of safeguarding concerns	Quarterly	243/	252/	277/	474	422	433	419	460	509	449	415			Ref 4 - Across th
Ref 2	of which Individual	Quarterly	100,000	100,000	100,000					423	492	433	399			66%, compared
Ref 3	of which care home	Quarterly									17	16	16			Ref 6 - Enquiry of percentage of or
						400	4.07	400	1.40	-						low of 13% for the outcomes record
Ref 4	Number of safeguarding enquires	Quarterly				138	137	136	148	238	297	310	322			2014/15 when 6 that was queried
Ref 5	% of concerns progressing to enquiry	Quarterly				29%	35%	30%	37%	56%	65%	66%	75%			
Ref 6	% of completed enquiries where 'no action taken under safeguarding'	Quarterly	30%	34%	62%	71%	61%	58%	61%	58%	55%	29%	23%			
Ref 7	% of completed enquiries where Risk remains	Quarterly				3%	6%	9%	11%	7%	7%	8%	6%			
Ref 8	% of completed enquiries where Risk reduced	Quarterly				20%	24%	27%	22%	27%	33%	52%	58%			
Ref 9	% of completed enquiries where Risk removed	Quarterly	- 63%	59%	31%	6%	8%	6%	6%	8%	6%	12%	13%			
Ref 10	% of allegations fully substantiated	Quarterly				20%	21%	24%	23%	31%	43%	33%	31%			
Ref 11	% of allegations partly substantiated	Quarterly	42%	44%	34%	9%	13%	11%	14%	6%	7%	14%	10%			
Ref 12	% of allegations found to be inconclusive	Quarterly				18%	29%	25%	21%	19%	11%	18%	20%			
Ref 13	% of allegations found to be non-substantiated	Quarterly	30%	29%	33%	48%	33%	29%	31%	30%	26%	23%	25%			
Ref 14	% of allegations ceased at individual's request	Quarterly				5%	4%	11%	10%	15%	13%	13%	14%			
Ref 15	% of enquiries where the individual or individual's representative asked what their desired outcomes were?	Quarterly														
Ref 16	Of the enquiries recorded what % of enquiries were the desired outcomes achieved?	Quarterly														
Ref 17	% of concerns from Care Home	Quarterly				161	172	174	174	152	174	176	152			
Ref 18	% of concerns from Community Service	Quarterly				17	7	23	5	21	23	16	12			
Ref 19	% of concerns from Hospital	Quarterly				16	9	12	12	8	16	17	14			
Ref 20	% of concerns from own home	Quarterly				206	188	180	195	228	277	228	224			
Ref 21	% of concerns from other	Quarterly				35	48	52	48	59	50	56	42			
Ref 22	Number of Complaints received	Quarterly														
	Number of Compliments received	Quarterly														
	Number of professionals trained in safeguarding awareness	Quarterly														
Ref 25	Number of professionals who find	Quarterly														
Ref 26	Number of Domestic Homicide Reviews	Quarterly														
Ref 28	Number of CQC providers with a CQC rating of outstanding	Quarterly														ASCOF 4A - Fo
	Number of CQC providers with a CQC rating of good	Quarterly														they feel safe ha
Ref 30	Number of CQC providers with a CQC rating of require improvement	Quarterly														of respondents f
Ref 31	Number of CQC providers with a CQC rating of inadequate	Quarterly														ASCOF 4B - Th
	ASCOF 4A The proportion of people who use services who feel safe	Annual	69%	70%	68%		6	68%			E	63%				feel has fallen ir still above
4A ASCOF 4B	ASCOF 4B The proportion of people who use services who say that those services make them feel safe and secure	Annual	85%	88%	93%			03%				38%				
Ref 27	Number of SIRIS initiated by Adult Safeguarding	Quarterly														

Plymouth Safeguarding Adult's Board - Data Sets Quarter 2015/16

Performance Comment

ss the whole year the percentage of concerns leading to enquiry is red to 33% in 2014/15.

uiry outcome to victim - Between August 2015 and March 2016 the of outcomes recorded as 'no action taken' has dropped, reducing to a for those closed in March 2016. For the whole year the percentage of ecorded as 'no action taken' was 40%. This is an improvement on nen 63% of enquiries were closed as 'no action taken' - performance weried by the Information Centre.

- For the second year running the percentage of people who state that fe has fallen, result is based on the responses of people surveyed who of of long term social care packages. Provisional results show that 63% ents feel safe, down from 68% in 2014/15 and below national and averages.

The percentage of respondents who state that services make them n in the 2015/16 survey (from 93% to 88%). However performance is