

SAFEGUARDING ADULTS IS EVERYONE'S BUSINESS WITHIN A LEARNING CULTURE



PLYMOUTH ADULT SAFEGUARDING BOARD PERFORMANCE FRAMEWORK



QUESTION



METHOD



INDICATORS

Q1 does our safeguarding system protect people in a timely way and in keeping with their desired outcomes?



Quarterly Adult safeguarding statistics
 Improvement activity – case conferences/case recording
 Multi-agency audits
 MSP audits/surveys



Performance indicators
 Number of safeguarding concerns
 Number of safeguarding concerns by source organisation
 Number of safeguarding enquires
 Enquiry outcomes
 Percentage of enquiries where the individual or individual's representative asked what their desired outcomes were?
 Of the enquiries recorded what percentage of enquiries were the desired outcomes achieved?
 Improvement activity – case conferences/case recording
 Timeliness of information gathering
Qualitative monitoring
 Analysis of Making Safeguarding Personal audits/surveys
 Multi-agency audits (frequency and format to be agreed)
 Sample of enquiries

Q2 Is the workforce fit for purpose?



Complaints & compliments etc.
 Safeguarding Training information
 Multi agency audits
 Implementation of safer recruitment standards
 Safeguarding Adult Review



Performance indicators
 Number of Complaints received
 Number of Compliments received
 Agency attendance at PSAB
 Number of professionals trained in safeguarding awareness
 Outcome of training (feedback method to be agreed)
 Agency training uptake/ delivery
 Number of Domestic Homicide Reviews
Qualitative monitoring
 Qualitative indicators from SCR/SARs (Number and outcomes of enquiries and outcomes)
 Regional learning
 MH reviews

Q3 Are we satisfied with the quality of care for any adult at risk?



QAIT reports/QRs
 CQC reports and joint meeting intelligence
 Multi agency meetings
 Categories of concerns
 Contract monitoring



Performance indicators
 Number of registered care homes with a CQC rating of outstanding
 Number of registered care homes with a CQC rating of good
 Number of registered care homes with a CQC rating of require improvement
 Number of registered care homes with a CQC rating of inadequate
 ASCOF 4A The proportion of people who use services who feel safe
 ASCOF 4B The proportion of people who use services who say that those services make them feel safe and secure
 Numbers of SIRIS initiated by adult safeguarding
Qualitative monitoring
 Annual/biannual audits
 Sample of enquiries

